VERICERT® SERVICES

Going Beyond Certification To Improve Performance

BUSINESS CHALLENGE

Businesses perform certifications in the areas of quality, health, safety, environment and social responsibility in order to demonstrate their commitment to international standards and sound business practice. Many companies wish to further benefit from certifications by improving their performance using a maturity model. In order to do so, key processes must be identified and their performance monitored.

Bureau Veritas has developed an innovative audit methodology designed to customise the audit and monitor performance improvement. This allows companies to focus on the primary risk areas identified in their organisation, providing a clear view of their current business performance and its evolution over time.

SOLUTION

What are VeriCert® Services?

The VeriCert approach goes beyond certification. It identifies key processes, highlighting the strengths and weaknesses in the client's management system, that directly impact performance, focusing on risks to which the company is exposed.

What are the key benefits?

- Identifies the core issues and areas in the business requiring attention.
- Evaluates the business against a standard framework.
- Focuses on the selected key processes: depth of audit can be customised to the generic audit protocol, specific issues in an organisation's industry sector or specific risks identified by the organisation itself.
- Offers detailed reports of key processes with performance ratings.
- Provides simplified tracking of trends over time in order to better address long-term issues.
- Maintains certification and monitors performance progress over time.

WHY CHOOSE BUREAU VERITAS?

Network 5,700 skilled auditors operating in over 100 countries offer a unique combination of international and local expertise, providing consistent services wherever our clients reside.

Expertise Our auditors have extensive knowledge of specific industry sectors, local regulations, markets and language, that enable them to provide solutions to meet your individual needs.

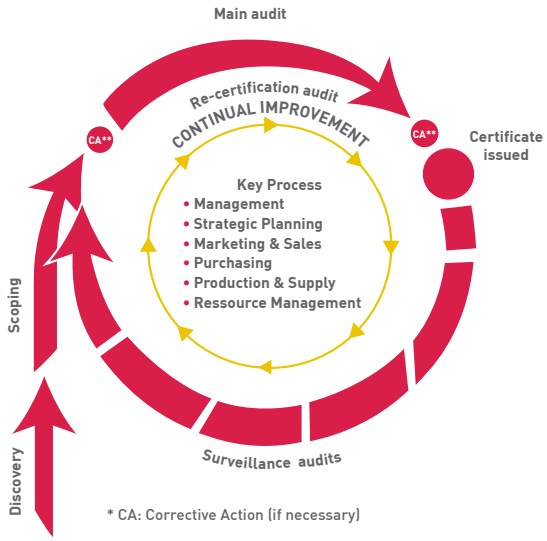
Recognition Bureau Veritas Certification is recognised by national and international accreditation bodies throughout the world.

Mark of global recognition The Bureau Veritas Certification mark is a globally recognised symbol of your organisation's ongoing commitment to excellence, sustainability and reliability.

OUR APPROACH

Key Certification Process Steps:

- Discovery: gap analysis and diagnosis of business' current state taking into account all processes - determined primarily by interviews with management;
- Scoping: meeting with top management to determine audit scope and prepare the audit plan;
- Main Audit performed in all relevant areas and processes of organisation;
- Management report;
- Certificate issued;
- Surveillance Audits to monitor continuous improvement;
- Re-certification after 3 years through full audit or continual assessment.



FAQ – FREQUENTLY ASKED QUESTIONS

How is VeriCert® auditing approach different?

The VeriCert approach is customised for your company and focuses on key process performance as well as auditing of identified company risks and potential improvement areas. The service ensures;

- That the performance, managing major risks and other identified areas, can be compared with company objectives;
- Continuous improvement is measured objectively, with periodic controls to ensure that your organisation remains on track.

Do I still get an accredited certificate?

Yes, the approach is fully in line with accreditation requirements.

When is my company ready for VeriCert?

Any organisation is ready if top management is committed to continually improving performance.

Can I have a VeriCert Audit without certification?

Yes, it is possible, but we strongly recommend that you have implemented a quality management system to ensure a comprehensive and effective improvement after the VeriCert audit.

Can I use this service for Supplier qualification and monitoring?

Yes, as VeriCert is fully customised, any audit protocol, including the existing ones, can be used as a basis to monitor performance or Bureau Veritas can develop the audit protocol together with your organisation during the Discovery phase.

RELATED **SERVICES**

Bureau Veritas Certification can also offer:

- ISO 9001 .....Quality
- AS/NZS 4801.....Safety
- OHSAS 18001.....Safety
- ISO 14001 .....Environment
- ISO 22000 FSSC....Food Safety
- ISO 20000.....IT Service
- ISO 27001.....Information Security
- TS 16949 .....Automotive Quality
- 'S-Mark'.....Product Certification
- VeriCert®.....Audit Monitoring Software
- Suppliers Evaluation Program

CONTACT

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FOR MORE **INFORMATION**

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